

Return form

Warning! In case of size / color exchange or refund you have 14 days after receipt of the package to return your items in their original packaging, with all accessories.

EXCHANGE AFTER-SALES SERVICE

• Your order:

Name / First name	
Adress	
Postcode / Town	
Phone number	
Email address	

Order n° : _____ Date of receipt: _____ Date of return: _____

• Item(s) returned:

Item	Size / Color	Price	Reason Code*	Exchange Size / Color

Comments:

* Reason Code:

1. Wrong size
2. Arrived too late

3. Different from picture
4. Wrong item sent

5. Change of mind (=refund)
6. Package damaged

7. Defective
8. Other (to be explained)

IMPORTANT : as part of an exchange/refund, incomplete returned items, damaged, soiled or used will not be accepted.

• Return instructions:

1. Print, fill out this form and enclose it with returned items (listed in the table above).
2. Attach your invoice if possible, and your bank details for a refund.
3. Carefully pack all items and return them to the following address:
ANTARES DISTRIBUTION, 50 rue du Chêne, 17100 Les Gonds FRANCE
4. We advise you to keep your receipt until confirmation of the receipt of the package.